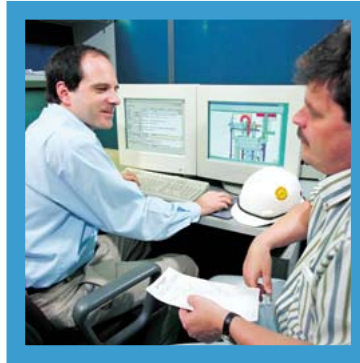


STAR – Shift Tracking Action Recording

A knowledge management solution for shift handover

Communicate effectively, work efficiently



Plant safety is of the utmost importance in production plants. This applies especially to industry sectors such as petrochemical, oil, gas and pharmaceuticals. In order to guarantee the highest degree of safety, it is important to precisely record, store and communicate to the production employees all information about the plant operation. Especially during the shift handover, a comprehensive and uninterrupted transmission of data and events is essential. Production locations have recognized this significance. However, the information flow is often still completed using paper-based systems.

Optimal shift handover with STAR

STAR (Shift Tracking Action Recording) is a special knowledge management solution used for shift logging and shift handover in the process industry. With this software, every operational event can be entered via a PC, catalogued and recalled at any time. Additionally, STAR serves as a communication tool to facilitate the handover process between day and night shifts. STAR may also be integrated into other systems such as SAP or production information systems.

Work reliably and with high performance through

- improved communication during shift change
- location-wide recording of shift logs, reports and instructions
- simple access to a central information source

From the industry – for the industry

The software solution STAR was developed jointly by BASF IT Services and Camtique Ltd., in close cooperation with the production managers of BASF plc in Great Britain.

BASF IT Services is one of the leading IT service providers for the process industry. We offer best-practice IT solutions to support processes in the value chain. We have a holistic approach – from consulting through customer specific implementation and technical integration up to the maintenance and support of systems and applications.

Camtique Ltd. is a solution provider specializing in tailor-made applications for optimal business workflows and software for the process industry.

BASF IT Services

■ BASF Group

BASF IT Services. Trust in Experience.

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Your requirements

- A simple handover procedure is required for the shift change
- Communication should happen with little effort and with no loss of information
- Information and events should be logged completely and in detail
- The employees should be able to access data quickly and at any time
- For audit purposes, it is necessary to trace historical information about the plant operation
- Process interruptions, especially after a shift handover, must be avoided

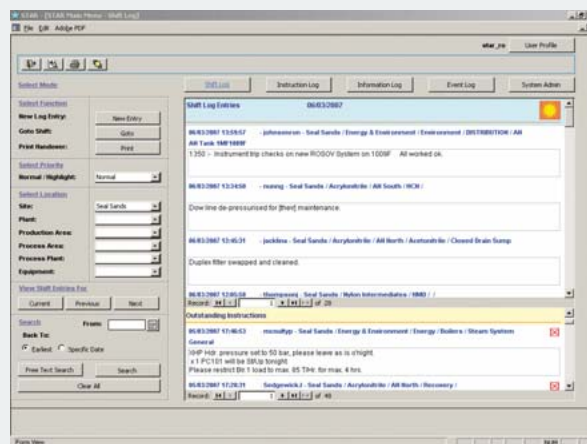
Your benefits

- Improved plant safety through optimal knowledge about the plant operation
- Simple input and safe storage of information and know-how
- High data quality and location-wide data availability
- Simple access to historical data
- Optimum use of production capacities based on shorter response times
- Time and cost savings by reducing plant downtimes

Input functions

- Shift logs
- Information and event logs
- Instruction logs
- Electronic work permit
- Repeat instructions
- Defective equipment

STAR



Further functions

- Linking documents to log entries
- Spell check for log entries
- Interface between STAR and ERP or legacy systems

Analysis functions

- Knowledge transfer on the PC monitor during shift change
- Printout of information displayed
- Printout of shift handover reports